

# NGUYEN HOANG ANH DUONG

Business Analyst | UI/UX Track

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## PROFESSIONAL SUMMARY

Business Analyst with about **2 years of experience**, combining requirement analysis with **Figma (Wireframes, Mockups)** and FigJam to visualize requirements for the dev team. A **Full-stack Developer foundation (Vue.js / Django)** ensures my wireframes can actually be built. Contributed wireframes and requirements for E-commerce and Mini Gift Wallet products used by enterprise clients such as Pernod Ricard, Casumina and Nerman.

## PROFESSIONAL EXPERIENCE

### Business Analyst & Project Manager

Feb 2025 – Present

#### Mini AI Joint Stock Company

Team size: 15 | Domain: E-commerce, SCRM, Zalo Mini App

- Produce **basic wireframes & mockups** in Figma for mobile, Zalo Mini App and web products.
- Draw **user flows** and business-process diagrams in FigJam + Draw.io for stakeholder discussion.
- Translate requirements into **BRD, URD and User Stories** with illustrative wireframes so developers can visualize them.
- Collaborate with the main Designer when visuals need refinement; give feedback from both BA and dev perspectives.
- Join UAT and collect client feedback to improve later screens.
- Sync with the dev team during implementation to preserve the original wireframe intent.

**Key Achievements:** Wireframes and requirements were used to deliver *Zalo Mini App E-commerce* (Casumina, Co Cay Hoa La, Nerman) and *Mini Gift Wallet* (Pernod Ricard, Wonder Angel, Sasin Spicy Noodles, **Mekong Petrochemical**); currently supporting *SCRM* toward 2,000+ users.

### Full-stack Developer & Business Analyst Support

May 2024 – Jan 2025

#### Victoria School – Khai Hoan Nam Sai Gon

Team size: 6 | Domain: Education CRM (1,000+ users)

- Implemented the Designer's UI/UX with Vue.js + Quasar — hands-on understanding of **design-to-code**.
- Supported requirement elicitation from teachers and departments; produced specs with illustrative UI screens.
- Gave feedback on onboarding flows & user manuals to reduce user learning time.
- Ran API tests with Postman to make sure the backend fit the designed UI flow.
- Participated in end-user training; observed how users interacted with the UI for future improvements.

## EDUCATION

### Nong Lam University – Ho Chi Minh City

2021 – 2025

Bachelor of Information Technology

## SKILLS

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**BA Core:** Requirement Analysis, Stakeholder Management, BRD/URD, User Story Mapping, API Documentation, UAT

**Design:** Figma (Wireframe, Mockup)

**Front-end:** Vue.js, Quasar Framework, ReactJS

**Database:** PostgreSQL, MySQL, MongoDB, DBeaver, SQL

**AI Tools:** ChatGPT, Gemini, Claude, Notion AI, Figma AI

**Soft Skills:** Communication, Problem-solving, Critical Thinking, Teamwork, Adaptability, Conflict Resolution, Negotiation

**Modeling:** BPMN, UML, Flowchart (Draw.io, FigJam)

**Project Mgmt:** Agile/Scrum, Notion, Microsoft Teams, Trello

**Back-end:** Python Django, Java Spring Boot

**API & Git:** Postman, Git

**Languages:** Vietnamese (Native), English (TOEIC 500+)

## CAREER OBJECTIVE

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**Short-term (1–2 years):** In the next 1–2 years, strengthen UI/UX skills (prototyping, user flows) to complement my BA foundation — be able to handle both BA and wireframes end-to-end.

**Long-term (3–5 years):** In 3–5 years, grow into a **Product Designer / UX-focused BA**, bridging user research, design and requirements.